



Performance Series Intercom System Quick Reference Guide

Operating Controls

LCD Display Panel:
Displays operating instructions.

HOLD:
Allows disconnection from a current call with the ability to return to that call later.

Volume Control:
Adjust Station Selector inbound volume.

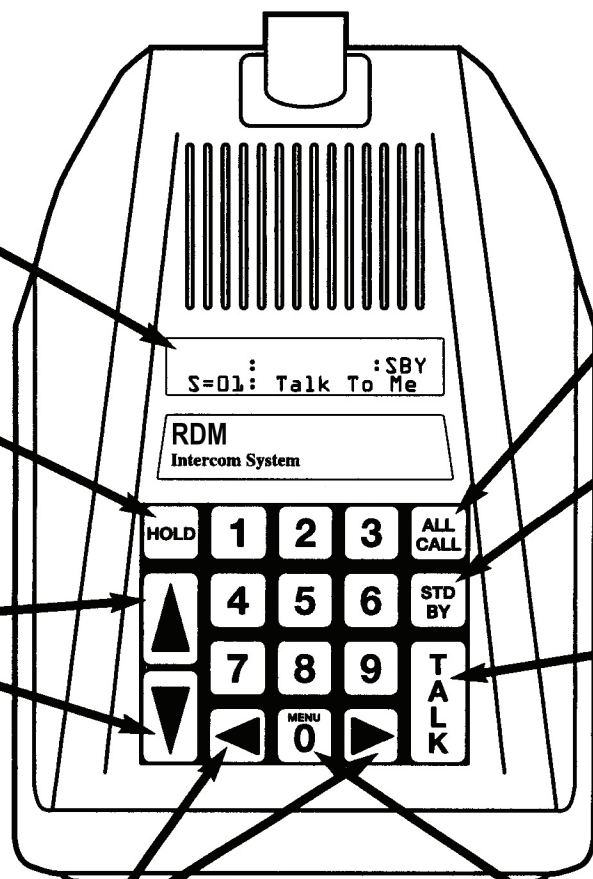
Left/Right Arrows:
Control Call Station selection. User scrolls through available Call Stations by name.

MENU/O:
Allows Call Station selection through use of the Left/Right arrows.

ALL CALL:
Allows outbound audio connection to all Call Stations simultaneously.

STD BY:
User presses STD BY (Standby) button to cancel a Call Station or Selector connection. Terminates connection.

TALK:
Controls talk/listen communications. User presses TALK button to cancel the alert tone and to transmit outbound audio.



Setting Volume

Pressing the Up/Down arrows adjusts the selector volume through 15 levels. The new level is momentarily displayed each time an Up/Down arrow key is pressed. On line default level is 8.

One Call Station Calling Selector

(Customer at pump calling attendant)

- Customer presses Push for Service button located at pump.
Selector at counter beeps.

Display shows:

```
Q=01:           : SBY
S=04 : PUMP # 04
```

- Q=01 indicating there is one call in the queue waiting to be answered.
- Call Station number and name (station 4 in this example).

- Attendant:
 - Press and hold TALK key down.
 - Speak into microphone.Selector stops beeping.

Display shows:

```
           :      : TLK
S=04 : PUMP # 04
```

- Clears Q=01 indicating there are no more calls in the queue.
- Replaces SBY with TLK

- Attendant and customer talk back and forth.
Attendant:

- Holds TALK key down while speaking.

Display shows:

```
           :      : TLK
S=04 : PUMP # 04
```

- Replaces LIS with TLK.
- Releases TALK key while listening.

Display shows:

```
           :      : LIS
S=04 : PUMP # 04
```

- Replaces TLK with LIS

- When finished, attendant presses STD BY key.

Display shows:

```
           :      : SBY
_         :
```

- Replaces LIS or TLK with SBY.

Calling From Selector to Call Station

(Attendant calling customer at pump)

There are three ways to call from the Selector to a Call Station.

- Select a specific Call Station by number.
- Use MENU/O.
- Use All Call Mode. *See All Call Mode.*

Select a Specific Call Station by number

System must be in Standby mode. To select a specific Call Station by number:

- Use the number keys to select the Call Station being called (Call Stations 1 through 9 are entered as one digit).
Display shows the Call Station number and name.
- Proceed as described in Steps 2 through 4 under the previous section *One Call Station Calling Selector*

Use MENU/O

MENU/O allows searching for a Call Station by name. The system must be in the Standby mode. To use MENU/O:

- From the Standby mode, press the MENU/O key. The display shows S = 01 and the station 1 name.
- Do one of the following:
 - Use the Left/Right Arrow keys to find the desired Call Station.
 - Select a Call Station by number as a starting point:
 - Use the number keys to select a starting point.
 - Use the Left/Right Arrow keys to find the desired Call Station.
- Proceed as described in Steps 2 through 4 under the previous section *One Call Station Calling Selector*.

All Call Mode

The All Call mode allows the attendant to speak to all Call Stations at once. All Call mode can be entered from Standby mode or while a call is established. To use All Call mode:

- Hold the ALL CALL key down.

Display shows:

```
           :      : TLK
A L L   C A L L
```

- ALL CALL and TLK

- Talk into the microphone.

- Release the ALL CALL key.

The system goes to the Standby mode or to the previous call connection.

Using the Hold Feature

The Hold feature allows an attendant to disconnect from a current call and connect to a new call without losing the first call. This is useful for disconnecting from a current call, momentarily greeting a newer call, then returning to the first call. More than one call can be placed on hold.

Assume a current connection to Call Station 12, and a second attempting to call.

Display shows:

```
Q=01:           : LIS
S=12 : PUMP # 12
```

- Q=01, LIS, and the current Call Station number and name.

To use the Hold feature:

- Press the HOLD key during the current call connection

Display shows:

```
Q=01: HOLD=01: SBY
_     : Press 'TALK'
```

- HOLD=01 (if no other calls are on hold) and SBY

The current call is placed on hold and the Selector beeps.

- Press the TALK key to answer the second call (from Call Station 8 in this example).

Display shows:

```
           : HOLD=01: TLK
S=08 : PUMP # 08
```

- Clears Q=01.
- Shows the new station number and name and TLK.

- Press the HOLD key to place the second call on hold.

Display shows:

```
           : HOLD=02: SBY
_     : Press 'HOLD'
```

- HOLD=02 and SBY.

Both calls are now on hold.

- Press the HOLD key from the Standby (SBY) mode to re-connect a call that has been placed on hold.



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